



REQUEST FOR QUOTATION

RFQ# HQ871417

Quotations are due by 3:00 P.M., Local Time
March 13, 2008

ARIZONA DEPARTMENT OF HEALTH SERVICES

1740 W. Adams
Phoenix, AZ 85007
Phone: (602) 542-1040
Fax: (602) 542-1741

Date: March 6, 2008

VENDOR NOTICE

THIS IS NOT A PURCHASE ORDER

The terms and conditions attached to this form should be reviewed and understood before preparing a quotation.

The Uniform Terms and Conditions and Uniform Instructions to Offerors are incorporated into this document by reference, and may be obtained by visiting: <http://www.azeps.az.gov/PoliciesDocuments/terms/UIOV7.pdf> for the Instructions, <http://www.azeps.az.gov/PoliciesDocuments/terms/UTCv7.pdf> for the Terms and Conditions.

In accordance with Arizona Revised Statute 41-2535(B), this purchase is restricted to small businesses, if practicable. By signing this form, the Offeror self certifies that it is a small business as defined above. Please check as many as applicable:

____ I certify that my company is a Small Business. A Small Business is defined as a company having fewer than one hundred (100) employees or less than four million dollars (\$4,000,000) in gross receipts.

____ I certify that my company is a Woman-Owned Business Enterprise (WBE). A WBE is defined as an enterprise where a woman owns at least fifty-one percent (51%) of the business. The owner(s) must have the day-to-day control of the firm and have experience and expertise in the firm's primary area of operation. The owner(s) must hold a proportionate share of the business capital, assets, profits and losses commensurate with their ownership interest.

____ I certify that my company is a Minority-Owned Business Enterprise (MBE). An MBE is defined as an enterprise where an ethnic minority owns at least fifty-one percent (51%) of the business. The owner(s) must have the day-to-day control of the firm and have experience and expertise in the firm's primary area of operation. The owner(s) must hold a proportionate share of the business capital, assets, profits and losses commensurate with their ownership interest.

Submit (via Fax) to Location:
1740 West Adams, Room 303
Phoenix, AZ 85007

Delivery / Pick Up Location:
Various – See Location of Time & Date
Stamper

Contracts Officer/Buyer: Jamie M. Alton,
Phone: (602) 542-1043 Fax: (602) 542-1741
Email: ALTONJ@azdhs.gov

Item	Description of Material or Service	Estimated Quantity	Total Annual Price
1	Service and Maintenance for 7000 Sequence Detection System	1	\$ _____
2	Service and Maintenance for 7500 Sequence Detection System	1	\$ _____
3	Instrument Recertification	1	\$ _____
4	Catalog/Price list discount on software, reagents, and consumables.	N/A	_____ %

For Specifications, see Page 8 of 10.

NOTE: Pricing shall be FOB Destination.

Sub-Total	\$ _____
Tax	\$ _____
Total	\$ _____

THIS SECTION MUST BE COMPLETED BY VENDOR

Delivery shall be made _____ calendar days after receipt of order. Payment Terms: _____

Company Name	Address	City	State	Zip Code	Phone No.	Fax No.
<div style="display: flex; justify-content: space-between;"> <div>_____ Signature</div> <div>_____ Date</div> <div>_____ Typed Name and Title</div> </div>						

Procurement Officer: _____

Date: _____

SPECIAL INSTRUCTIONS TO OFFERORS

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1. SUBMISSION:

Quotations shall be signed by the offeror where applicable and delivered as designated no later than the date and time indicated on the first page of the document.

2. INQUIRIES:

All inquiries must be submitted in writing to the Solicitation contact person, and within three (3) days before the Offer due date and time to allow sufficient time for question review and response.

3. IDENTIFICATION:

Offeror agrees to provide a Federal identifier (EIN or SSN) for the purposes of reporting to the appropriate taxing authorities, monies paid by the State under this contract.

4. OPENING:

This is an informal quotation, which will not be read at a public opening; however, the information may be publicly reviewed after an award.

5. STANDARD PROVISIONS:

The State of Arizona's Uniform Instructions and Uniform Terms and Conditions, where applicable, are a part of this document as if fully set forth herein. Copies of these documents are available from the A.D.H.S. Procurement Office or may be viewed at Arizona Department of Administration webpage at <http://www.azdoa.gov/>.

6. TAXES:

The State of Arizona is exempt from Federal excise Tax, including the Federal Transportation Tax. The Arizona State Hospital is exempt from State Sales Tax.

7. BID REJECTION:

The State reserves the right to reject any, or all, bids, combinations of items, or lot, and to waive defects or informalities.

8. ERASURE:

Erasures, inter-lineation or other modifications must be initialed by the individual signing the Request for Quotation.

9. BRAND NAME:

Any manufacturer's names, trade names, brand names or catalog numbers used in the Scope of Work are for the purpose of describing and establishing the general quality level, design and performance desired. Such references are not intended to limit or restrict bidding by other vendors but are intended to approximate the quality design or performance, which is desired. Any bid that proposes like quality, design or performance will be considered. If the description of your offer differs in any way, you must give a complete detailed description of your quotation including pictures and literature where applicable. Unless a specific exception is made, the assumption will be that you are bidding exactly as specified on the Request for Quotation.

10. WARRANTY:

Each offer must provide a 90 day warranty /guarantee against defects in materials, workmanship and/or performance for all items.

11. CATALOG/PRICE LIST DISCOUNT:

The offeror is to provide prices based on a percent of discount off of a referenced manufacturer's price list/catalog. A copy of or web link to the referenced price list and the applicable catalog(s) shall be enclosed with the offer. Failure to include a copy

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of or web link to either the manufacturer's price list or the applicable catalog(s) shall be grounds for determining the offer as non-responsive.

12. EVALUATION:

Quotation shall be evaluated according to the following evaluation criteria which are listed in relative order of importance.

1. Qualifications; and
2. Cost

13. PAYMENT:

The State will make every effort to process payment for the purchase of goods or services within thirty (30) calendar days after receipt of goods or services and a correct notice of amount due, unless a good faith dispute exists as to any obligation to pay all or a portion of the account. Any offer that requires payment in less than thirty (30) calendar days shall not be considered.

14. ARIZONA PROCUREMENT CODE:

The Arizona Procurement Code (A.R.S. Title 41), Chapter 23 is available at most public libraries; A.C.C.R. Title 2, Chapter 7 may be purchased from the Arizona Secretary of State; and both are available for review at the D.H.S. Procurement Office. They may be viewed at Arizona Department of Administration webpage at <http://www.azdoa.gov/>

15. REASONS FOR CANCELLATION:

Failure to provide services or parts in accordance with Scope of Work or failure to meet the stated delivery commitment shall be cause for IMMEDIATE cancellation of the contract.

16. ADDITIONAL TERMS AND CONDITIONS:

Submission of additional terms, conditions or agreements with the bid document may result in bid rejection.

17. SERVICE TIME (BIDDER RESPONSE):

Service is an important consideration and will be a factor in the determination of an award. Therefore, service time after receipt of an order must be stated in definite terms. Should there be any variation in service time offers must be clear in regard to those variations.

18. DELIVERY AND PAYMENT DISCOUNTS:

Vendor must indicate promised delivery schedule, prompt payment terms and applicable local sales tax percentage in the areas provided on page 1 of 11 pages.

19. NON EXCLUSIVE CONTRACT:

Any contract resulting from this Solicitation shall be awarded with the understanding and agreement that it is for the sole convenience of the State of Arizona. The State reserves the rights to obtain like goods or services from another source when necessary. Off-contract purchase authorization (SPO form 150) may only be approved by the State Procurement Administrator. Approval shall be at the exclusive discretion of the State Procurement Administrator and shall be final. However, approval shall be granted only after a proper review and when deemed to be appropriate. Off-contract procurement shall be consistent with the Arizona Procurement Code.

20. SINGLE AWARD CONTRACT:

This is an all or nothing solicitation. All items within this solicitation have been grouped together for purposes of obtaining these items collectively from a single source due to such factors as delivery location, pricing advantage, compatibility, etc. To be considered for award of this solicitation, the offeror is required to provide prices on all items within this solicitation.

<p style="text-align: center;">SPECIAL INSTRUCTIONS TO OFFERORS REQUEST FOR QUOTATION # HQ871417</p>
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21. SUSPENSION OR DEBARMENT CERTIFICATION:

By signing the offer section of the offer and acceptance Page 1 of 11, the bidder or offeror certifies that the firm, business or person submitting the bid or offer has not been debarred, suspended or otherwise lawfully precluded from participating in any public procurement activity with any Federal, State or local government. Signing the offer section without disclosing all pertinent information about a debarment or suspension shall result in rejection of the bid or offer or cancellation of a contract. The State also may exercise any other remedy available by law.

SPECIAL TERMS AND CONDITIONS

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1. PURPOSE:

Pursuant to provisions of the Arizona Procurement Code, A.R.S. ' 41-2501 Et Seq., the State of Arizona, Arizona Department Of Health Services ("ADHS") intends to establish a service contract for Service and Maintenance of Real Time PCR Systems, and catalog/price list discount on software, reagents, and consumables.

2. TERM OF CONTRACT (3 YEAR):

The term of the contract shall commence upon award and shall remain in effect for a period of three (3) year, unless terminated, canceled or extended as otherwise provided herein.

3. CONTRACT EXTENSION, 24 MONTHS:

The Department may, by mutual written Contract Amendment, extend any resultant Contract in up to twelve (12) month increments for a maximum of two (2) years. The Contract term shall not exceed a total of five (5) years from the date of Contract award, or \$50,000, whichever comes first.

4. CONTRACT TYPE:

☒ Fixed Price

5. AUTHORIZATION FOR PROVISION OF SERVICES:

Authorization for purchase of services under this contract shall be made only upon ADHS issuance of a Purchase Order that is signed by an authorized agent. The Purchase Order will indicate the contract number and the dollar amount of funds authorized. The Contractor shall only be authorized to perform services up to the amount on the Purchase Order. ADHS shall not have any legal obligation to pay for services in excess of the amount indicated on the Purchase Order. No further obligation for payment shall exist on behalf of ADHS unless a) the Purchase Order is changed or modified with an official ADHS Procurement Change Order, and/or b) an additional Purchase Order is issued for purchase of services under this contract.

6. LICENSES:

The Contractor shall maintain in current status, all Federal, State and local licenses and/or permits required for the operation of the business conducted by the contractor.

7. REPLACEMENT PARTS:

The contractor shall provide new replacement parts that are in accordance with the manufacturer's equipment specifications and delivered in the manufacturer's standard package; if new replacement parts are unavailable, the contractor shall provide reconditioned replacement parts. Reconditioned replacement parts shall be reconditioned to manufacturer standards and acceptable to Laboratory staff person assigned as primary operator of the system. Reconditioned parts must also be warranted against for a minimum of 90 days from time of installation.

8. DEFECTIVE PRODUCTS:

All defective products shall be replaced and exchanged by the contractor. The cost of transportation, unpacking, inspection, repacking, reshipping or other like expenses shall be paid by the vendor. All replacement products must be received by the state within seven (7) days of initial notification.

9. WORKMANSHIP:

The contractor agrees that all work shall be done by skilled and experienced technicians and shall be done in a first-class workman like manner in accordance with the equipment manufacturers recommended procedures.

10. CURRENT MODELS:

It is the State's intent to procure materials of the latest technology. Therefore, materials bid must have a market place

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introduction date of 1992 or later. All materials bid must be in current production and parts must be available for a minimum of five (5) years from bid date.

11. MAINTENANCE:

The equipment specified in this Solicitation is dependent upon the availability of prompt professional service. Work is to be performed at the Arizona State Laboratory. In the event that the contractor is unable to perform work at the Arizona State Laboratory, the contractor is required to have an existing maintenance facility with sufficient parts inventory and trained technicians experienced in providing quality service on the equipment specified should the equipment require off site repair. Maintenance facilities may be subject to inspection by the State to determine adequacy.

12. ACCURACY OF WORK:

The Contractor shall be responsible for the accuracy of the work and shall promptly make all necessary revisions or corrections resulting from errors and omissions on the part of the Contractor without additional compensation. Acceptance of the work by the State will not relieve the Contractor of the responsibility for subsequent correction of any such errors and the clarification of any ambiguities.

13. LABORATORY ACCESS:

All service technicians are required to sign in with the Security Control Officer upon arrival and sign out upon departure at the Arizona State Laboratory each day. Service technicians will be issued an Arizona State Laboratory visitor badge, which shall be worn and displayed at all times. Service technicians will be escorted by a laboratory staff person at all times and will wear a buttoned up laboratory coat and safety glasses while in the laboratory designated areas. Both the laboratory coat and the safety glasses can be either laboratory issued or provided by the Contractor.

14. SERVICE RESPONSE TIME AND AVAILABILITY:

The contractor shall perform in accordance with the following:

- a. Service time after receipt of an order must be provided within thirty (30) days for routine maintenance and seven (7) days for emergency service/maintenance.
- b. Routine and onsite preventive maintenance will be performed between the hours of 8:30 A.M. and 5:00 P.M., Monday through Friday.
- c. Response time for phone consultations will be a maximum of four (4) hours.

Should there be any variations in service time by item; offers must be clear in regard to those variations.

15. DEFECTIVE PRODUCTS:

All defective products shall be replaced and exchanged by the contractor. The cost of transportation, unpacking, inspection, repacking, reshipping or other like expenses shall be paid by the vendor. All replacement products must be received by the State within seven (7) days of initial notification.

16. INFORMATION DISCLOSURE:

The contractor shall establish and maintain procedures and controls that are acceptable to the State for the purpose of assuring that no information contained in its records or obtained from the State or from others in carrying out its functions under the contract shall be used or disclosed by it, its agents, officers, or employees, except as required to efficiently perform duties under the contract. Persons requesting such information should be referred to the State. The Contractor also agrees that any information pertaining to individual persons shall not be divulged other than to employees or officers of the contractor as needed for the performance of duties under the contract, unless otherwise agreed to in writing by the State.

17. SHIPPING-FOB DESTINATION:

Prices shall be F.O.B. destination to the Arizona Department of Health Services, Arizona State Laboratory, 250 N. 17th Avenue, Phoenix, AZ 85007. Contractor shall retain title and control of all goods until they are delivered and the contract of

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coverage has been completed. All risk of transportation and all related charges shall be the responsibility of the contractor. All claims for visible or concealed damage shall be filed by the contractor. The Department will notify the contractor promptly of any damaged goods and shall assist the contractor in arranging for inspection.

18. PAYMENT:

All invoices shall include delivery time, and contractual payment terms. Items are to be identified by the name, product number, contract number, line item number, and serial number if applicable. Any Purchase Order issued shall refer to the contract number and line item number(s).

19. FEDERAL IMMIGRATION LAWS, COMPLIANCE BY STATE CONTRACTORS:

By entering into the Contract, the Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA) and all other Federal immigration laws and regulations related to the immigration status of its employees. The Contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract. The Contractor and its subcontractors shall also maintain Employment Eligibility Verification forms (I-9) as required by the U.S. Department of Labor's Immigration and Control Act, for all employees performing work under the Contract. I-9 forms are available for download at USCIS.GOV

The State may request verification of compliance for any Contractor or subcontractor performing work under the Contract. Should the State suspect or find that the Contractor or any of its subcontractors are not in compliance, the State may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

20. OFFSHORE PERFORMANCE OF WORK PROHIBITED:

Due to security and identity protection concerns, direct services under this contract shall be performed within the borders of the United States. Any services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and may involve access to secure or sensitive data or personal client data or development or modification of software for the State shall be performed within the borders of the United States. Unless specifically stated otherwise in the specifications, this definition does not apply to indirect or "overhead" services, redundant back-up services or services that are incidental to the performance of the contract. This provision applies to work performed by subcontractors at all tiers.

21. INDEMNIFICATION:

Contractor agrees to indemnify, defend, save and hold harmless the State of Arizona, and their respective directors, officers, officials, agents and employees (hereinafter referred to as "Indemnitee") from and against any and all claims, actions, liabilities, costs, losses, or expenses, including reasonable attorney's fees, (hereinafter collectively referred to as "Claims") arising out of actual or alleged bodily injury or personal injury of any person (including death) or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of Contractor's directors, officers, agents, employees, volunteers or subcontractors. This indemnity includes any claim or amount arising or recovered under the Workers' Compensation Law or arising out of the failure of Contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all Claims. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification is applicable.

This indemnity shall not apply if the contractor or sub-contractor(s) is/are an agency, board, commission or university of the State of Arizona.

22. PANDEMIC CONTRACTUAL PERFORMANCE:

- A. The State shall require a written plan that illustrates how the contractor shall perform up to contractual standards in the event of a pandemic. The State may require a copy of the plan at anytime prior or post award of a contract. At a minimum, the pandemic performance plan shall include:
 1. Key succession and performance planning if there is a sudden significant decrease in contractor's workforce.

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2. Alternative methods to ensure there are products in the supply chain.
 3. An up to date list of company contacts and organizational chart.
- B.** In the event of a pandemic, as declared the Governor of Arizona, U.S. Government or the World Health Organization, which makes performance of any term under this contract impossible or impracticable, the State shall have the following rights:
4. After the official declaration of a pandemic, the State may temporarily void the contract(s) in whole or specific sections, if the contractor cannot perform to the standards agreed upon in the initial terms.
 5. The State shall not incur any liability if a pandemic is declared and emergency procurements are authorized by the Director as per A.R.S. 41-2537 of the Arizona Procurement Code.
 6. Once the pandemic is officially declared over and/or the contractor can demonstrate the ability to perform, the State, at its sole discretion, may reinstate the temporarily voided contract(s).

23. INSURANCE REQUIREMENTS:

Vendor shall procure and maintain, until all of their obligations, including any warranty periods under this Contract, are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the purchase and or use of the commodity.

The insurance requirements herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State of Arizona in no way warrants that the minimum limits contained herein are sufficient to protect the Vendor from liabilities that might arise out of the purchase and use of the commodities sold under this Contract by the Vendor, his agents, representatives, employees or subcontractors and Vendor is free to purchase such additional insurance as may be determined necessary.

- C. MINIMUM SCOPE AND LIMITS OF INSURANCE:** Contractor shall provide coverage at least as broad and with limits of liability not less than those stated below.

7. Commercial General Liability – Occurrence Form

Policy shall include bodily injury, property damage, personal injury and broad form contractual liability.

- | | |
|--|-------------|
| • General Aggregate | \$1,000,000 |
| • Products – Completed Operations Aggregate | \$ 500,000 |
| • Personal and Advertising Injury | \$ 500,000 |
| • Fire Legal Liability | \$ 25,000 |
| • Blanket Contractual Liability – Written and Oral | \$ 500,000 |
| • Each Occurrence | \$ 500,000 |

8. Automobile Liability

Bodily Injury and Property Damage for any owned, hired, and/or non-owned vehicles used in the performance of this Contract.

- | | |
|-------------------------------|------------|
| • Combined Single Limit (CSL) | \$ 500,000 |
|-------------------------------|------------|

- a. The policy shall be endorsed to include the following additional insured language: “The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insured’s with respect to liability arising out of the activities performed by or on behalf of the Contractor, involving automobiles owned, leased, hired or borrowed by the Contractor.”

9. Worker's Compensation and Employers' Liability

- | | | |
|-------------------------|-----------|------------|
| • Workers' Compensation | Statutory | |
| • Employers' Liability | | |
| Each Accident | | \$ 100,000 |
| Disease – Each Employee | | \$ 100,000 |

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Disease – Policy Limit

\$ 100,000

- a. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.
 - b. This requirement shall not apply to: Separately, EACH contractor or subcontractor exempt under A.R.S. 23-901, AND when such contractor or subcontractor executes the appropriate waiver (Sole Proprietor/Independent Contractor) form.
- D. **ADDITIONAL INSURANCE REQUIREMENTS:** The policies are to contain, or be endorsed to contain, the following provisions:
10. The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees wherever additional insured status is required such additional insured shall be covered to the full limits of liability purchased by the Contractor, even if those limits of liability are in excess of those required by this Contract.
 11. The Contractor's insurance coverage shall be primary insurance with respect to all other available sources.
 12. Coverage provided by the Contractor shall not be limited to the liability assumed under the indemnification provisions of this Contract.
- E. **NOTICE OF CANCELLATION:** Each insurance policy required by the insurance provisions of this Contract shall not be suspended, voided, cancelled, reduced in coverage or in limits except after thirty (30) days prior written notice has been given to the State of Arizona. Such notice shall be sent directly to **the Arizona Department of Health Services, 1740 West Adams Street, Phoenix, Arizona 85007** and shall be sent by certified mail, return receipt requested.
- F. **ACCEPTABILITY OF INSURERS:** Insurance is to be placed with duly licensed or approved non-admitted insurers in the State of Arizona with an "A.M. Best" rating of not less than A- VII. The State of Arizona in no way warrants that the above-required minimum insurer rating is sufficient to protect the Vendor from potential insurer insolvency.
- G. **VERIFICATION OF COVERAGE:** Contractor shall furnish the State of Arizona with certificates of insurance (ACORD form or equivalent approved by the State of Arizona) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.
- All certificates and endorsements are to be received and approved by the State of Arizona before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.
- All certificates required by this Contract shall be sent directly to **the Arizona Department of Health Services, 1740 West Adams Street, Phoenix, Arizona 85007**. The State of Arizona project/contract number and project description are to be noted on the certificate of insurance. The State of Arizona reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. **DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATE OF ARIZONA'S RISK MANAGEMENT SECTION.**
- H. **APPROVAL:** Any modification or variation from the *insurance requirements* in this Contract must have prior approval from the State of Arizona Department of Administration, Risk Management Section, whose decision shall be final. Such action will not require a formal contract amendment, but may be made by administrative action.
- I. **EXCEPTIONS:** In the event the Contractor or sub-contractor(s) is/are a public entity, then the Insurance Requirements shall not apply. Such public entity shall provide a Certificate of Self-Insurance. If the contractor or sub-contractor(s) is/are a State of Arizona agency, board, commission, or university then none of the above shall apply.

SCOPE OF WORK

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1. BACKGROUND:

The 7000 and 7500 Real Time PCR Systems are versatile platforms used to detect and quantify nucleic acid. The instruments are manufactured by Applied Biosystems and are currently in use by the Arizona State Laboratory for molecular testing of various bacterial and viral agents.

2. OBJECTIVE:

The Arizona Department of Health Services, Public Health Division, State Laboratory located at 250 N. 17th Avenue in Phoenix, requires Service and Maintenance on one (1) 7000 Sequence Detection System and one (1) 7500 Sequence Detection System.

3. MINIMUM QUALIFICATIONS:

- a. Service technicians shall have a minimum of two years experience servicing the Real Time PCR Systems.
- b. Service technicians shall be Manufacturer trained and certified.

4. TASKS:

Contractors shall:

- a. Act as the single point of contact to which all requests for maintenance services are submitted.
- b. Perform all services using fully qualified technicians who can repair the equipment detailed on page 1.
- c. Provide routine and preventative maintenance to include repairs, parts, and labor.
- d. If new replacement parts are unavailable, then replacement parts will be reconditioned to manufacturer standards and acceptable to Laboratory staff person assigned as primary operator of the system. Refurbished parts must also be warranted against defects for a minimum of 90 days from time of installation. If vendor offers shorter warranties, those must be acceptable to Laboratory's primary operator.
- e. Have access to the State Laboratory as arranged with State Laboratory staff personnel.
- f. Provide unlimited technical, phone support.
- g. Provide statement of discount off catalog pricing on page 1 of this Request for Quotation.

5. REQUIREMENTS:

- a. Offeror shall include travel, labor, rental, repairs, parts, shipping, and all other expenses in their quotation.

6. ADHS RESPONSIBILITIES:

- a. Laboratory staff shall cooperate with the Contractor in correcting any malfunctions.
- b. The Contractor shall not be responsible for any damages to equipment beyond their control.
- c. The Contractor may inspect the instrument prior to providing the contract services.
- d. Laboratory staff shall be responsible for notifying the Contractor of any possible internal and/or external hazards to equipment before the Contractor commences any work.

7. NOTICES, CORRESPONDENCE, AND REPORTS:

Notices, correspondence, and invoices from the Contractor to ADHS shall be sent to:

State Public Health Laboratory
Arizona Department of Health Services
Bureau of State Laboratory Services
250 North 17 th Ave
Phoenix, AZ 85007
Main Laboratory telephone number: 602-542-1188

<p style="text-align: center;">SCOPE OF WORK REQUEST FOR QUOTATION HQ871417</p>

Notices, correspondence, reports, and payments from ADHS to the Contractor shall be sent to:
(Contractor to complete)

Company: _____

Street Address: _____

City, State, Zip Code: _____

Telephone number: _____

Facsimile number: _____

E-mail Address: _____

Facility Location for Service Repair – must be completed:

Street Address: _____

City, State, Zip Code: _____

Telephone number: _____

Facsimile number: _____